IMS by BullWall

IMS will help your organization and internal employees reporting on all GDPR Incidents.

Incident Management System (“IMS”) is a GDPR Incident web enabled portal which will help your organization and internal employees report on all GDPR Incidents. For example, if you have sent out an email to multiple wrong recipients containing sensitive, personal information, this must be handled and documented appropriately. As described in the GDPR procedures, this must be reported within the 72-hour period. IMS supervises handling of all incidents and captures full audit logs to make you compliant.

HOW DO YOU HANDLE AND CONTROL GDPR INCIDENTS TODAY?

- Are you currently using solutions that lack security, access permissions, audit logging and revision handling? Such as documents, spreadsheets and internal collaboration tools.
- Do you have a dashboard view with the live status of your incidents to show how your incident is being dealt with? For instance: Who is handling it? Whether it has been reported to the authorities? Is there any need for escalation?
- Do you have a structured and secure system to handle access control and are you compliant?

A DASHBOARD TO CONTROL REPORTED INCIDENTS

Your company’s DPO and legal team have an incident management solution that through the built-in Dashboard can handle and control all the reported GDPR incidents. They now have the ability to clearly view the incidents which are approaching or looking to exceed the 72-hour GDPR deadline and the 30-days Rights of the data subject’s deadline.

Using the latest technology, all data within the IMS database is encrypted, meaning all sensitive and confidential data is not accessible unless you have the correct permissions to access the IMS GDPR Incident Portal.

FRONT-END REPORTING FORMS

Smart Responsive Applications (SRA) Forms can be configured and generated very easily and do not require expertise to create, as a step by step guide has been included. This functionality can be configured using the built-in SRA Form Designer, which allows you to include text, pulldown menus, checkmark and many other field types. The ability to upload files and documentation to a GDPR Incident, can be done by both the reporter and the IMS user.

IMS includes a download function for retrieving your organizations procedures including templates. If fields or steps are filled out, IMS can automatically remove/add fields or steps, depending on incident type, rules or configuration. SRA Forms can incorporate internal procedures with workflow and how to handle guided information, that will help your organization get all incidents handled consistently.

The DPO and legal team can constantly monitor the reported incidents, using the built-in dashboard.
IMS (Incident Management System) is a workflow-based GDPRIncident reporting solution to ensure no human errors or system created GDPRIncident remain unreported or GDPR delayed.

FDS (Fraud Detect System) is a solution for forensic authentication, detecting fraudulent digital documents and providing evidence based reports on the findings.

BullWall is a fast-growing international, privately owned technology company whose headquarters are in Denmark. BullWall is primarily built on talent with dedication to fight cybercrime in the form of fraud detection on file-level, detecting new and unknown strains of ransomware attacks and provide solutions to report GDPR Incidents to regulators in a secure way.

BullWall's three innovative technologies; RC, FDS and IMS all have a sole focus of protecting organizations and their assets, no matter whether it is protecting against a vicious cyber-attack, detecting advanced digital fraud or reporting a GDPRIncident. BullWall has a global reach and provide cutting-edge technologies to customers within corporate, enterprise, and the public sector.

SRA FORM DESIGNER AND RULE CONFIGURATOR
IMS includes an SRA Form Designer where your team can easily create, change or design any SRA Form relevant for requirements for instance to record different types of GDPR Incidents. The technology can be used for any type of reporting form which needs to be submitted by internal or external users.

Each SRA Form contains separate workflow and notification actions that will automate handling and escalation of unresolved incidents including automatic assignment to backup users.

The configurator for setting the flexible rules are unique and customizable. The built-in automated form handling revision ensures that previously created SRA Forms are also available if required. Revisions of SRA Forms are saved, and any changes made are backwards compatible which means, you can revert back to a previous SRA Form if required.

The IMS SRA Form Designer makes it easy for your team to customise the SRA Forms to your company need.

MULTIPLE INSTALLATION POSSIBILITIES
An organization will not need to enter a Data Processing Agreement because IMS can be installed either on-premise, in private cloud or as a Managed Service Provider (MSP) solution.

PwC CAN ASSIST WITH IMPLEMENTATION
PwC have the competencies and the experience to help organizations digitalize the handling of GDPR Incidents and the Rights of the data subjects.